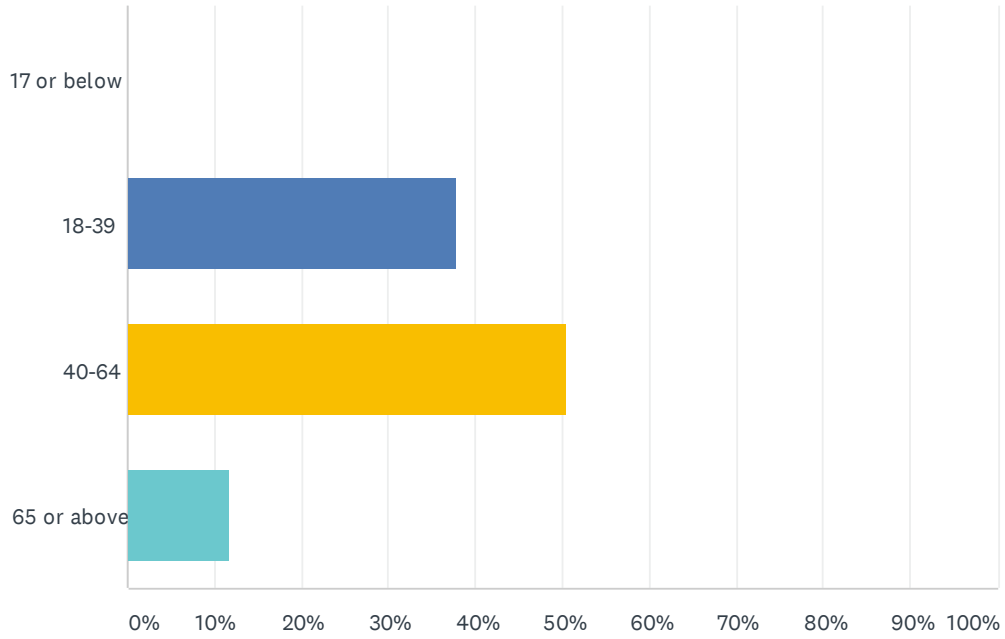


Q1 What is your age?

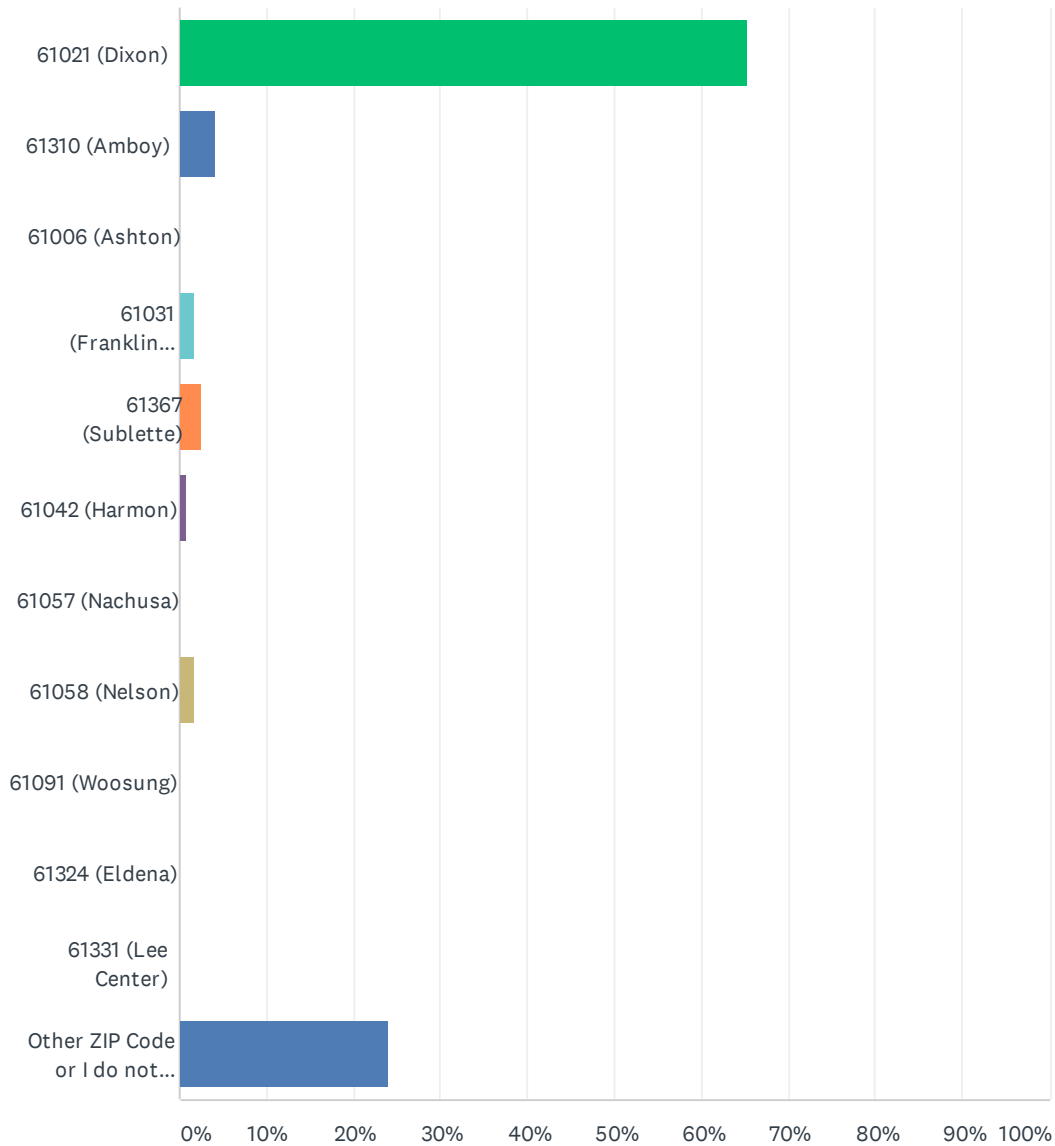
Answered: 119 Skipped: 3



ANSWER CHOICES	RESPONSES	
17 or below	0.00%	0
18-39	37.82%	45
40-64	50.42%	60
65 or above	11.76%	14
TOTAL		119

Q2 What is your ZIP Code?

Answered: 121 Skipped: 1

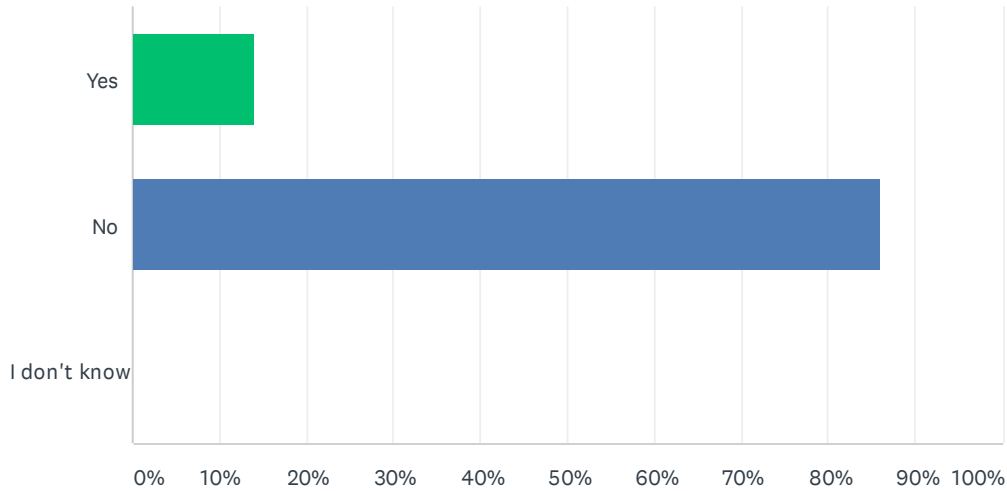


Community Health Needs Assessment 2019

ANSWER CHOICES	RESPONSES	
61021 (Dixon)	65.29%	79
61310 (Amboy)	4.13%	5
61006 (Ashton)	0.00%	0
61031 (Franklin Grove)	1.65%	2
61367 (Sublette)	2.48%	3
61042 (Harmon)	0.83%	1
61057 (Nachusa)	0.00%	0
61058 (Nelson)	1.65%	2
61091 (Woosung)	0.00%	0
61324 (Eldena)	0.00%	0
61331 (Lee Center)	0.00%	0
Other ZIP Code or I do not live in Lee County	23.97%	29
TOTAL		121

Q3 Has anyone in your household received financial assistance in past year such as TANF, Public Aid, Medical Card, Food Stamps, Township Assistance, or other types of aid? (Not including Medicare or Social Security)

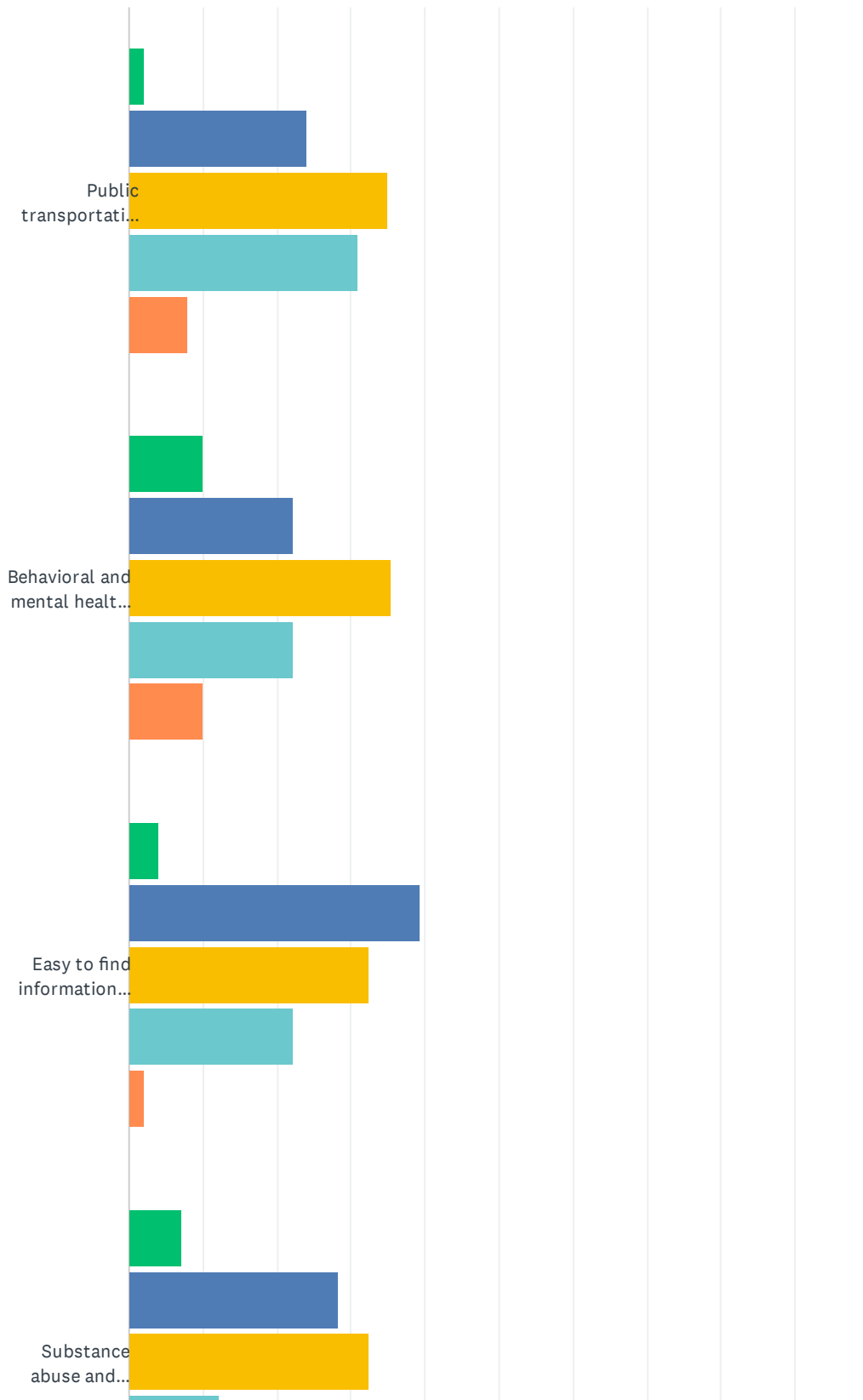
Answered: 122 Skipped: 0



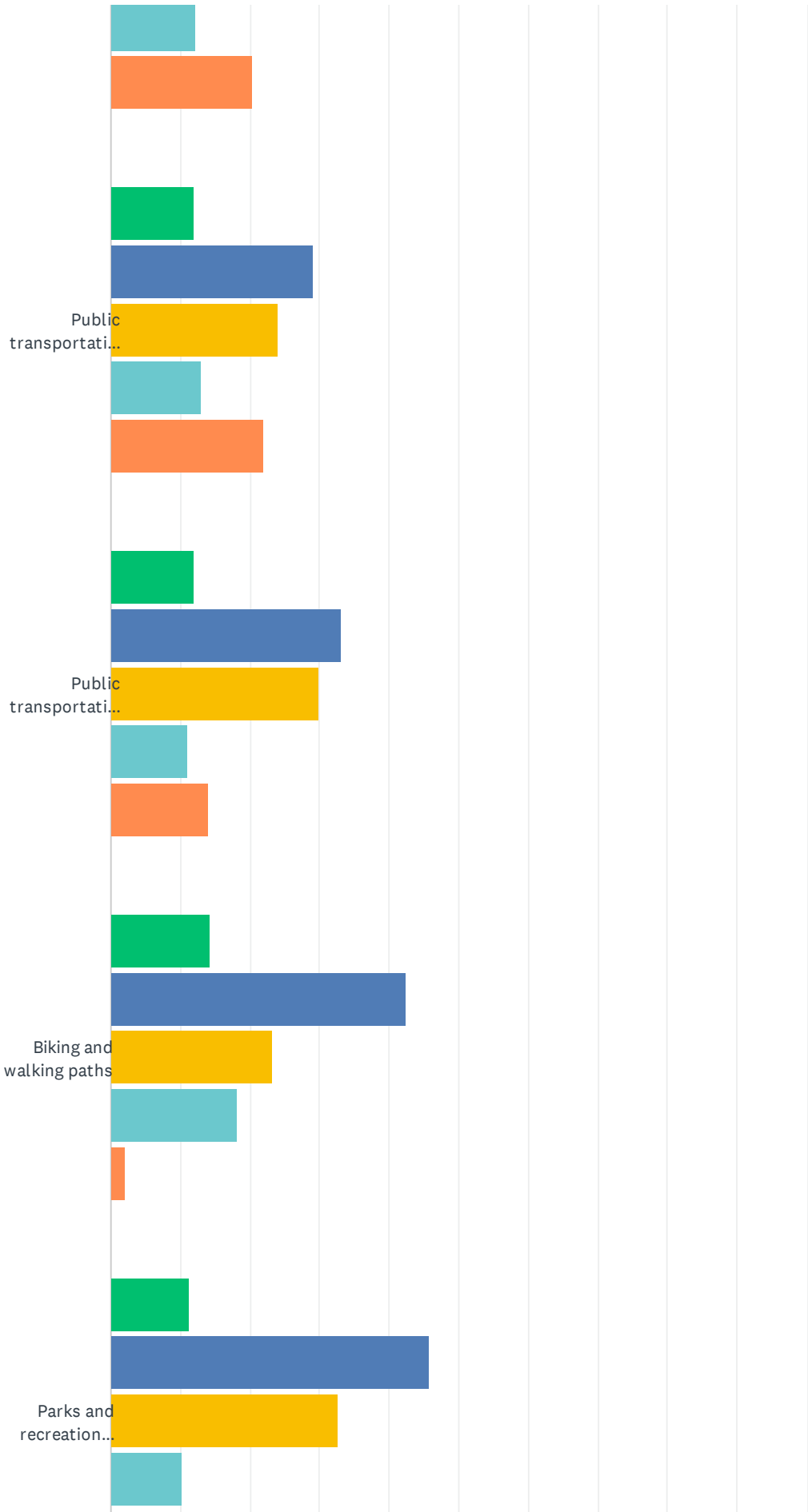
ANSWER CHOICES	RESPONSES	
Yes	13.93%	17
No	86.07%	105
I don't know	0.00%	0
TOTAL		122

Q4 How would you rate the AVAILABILITY of the following in our community?

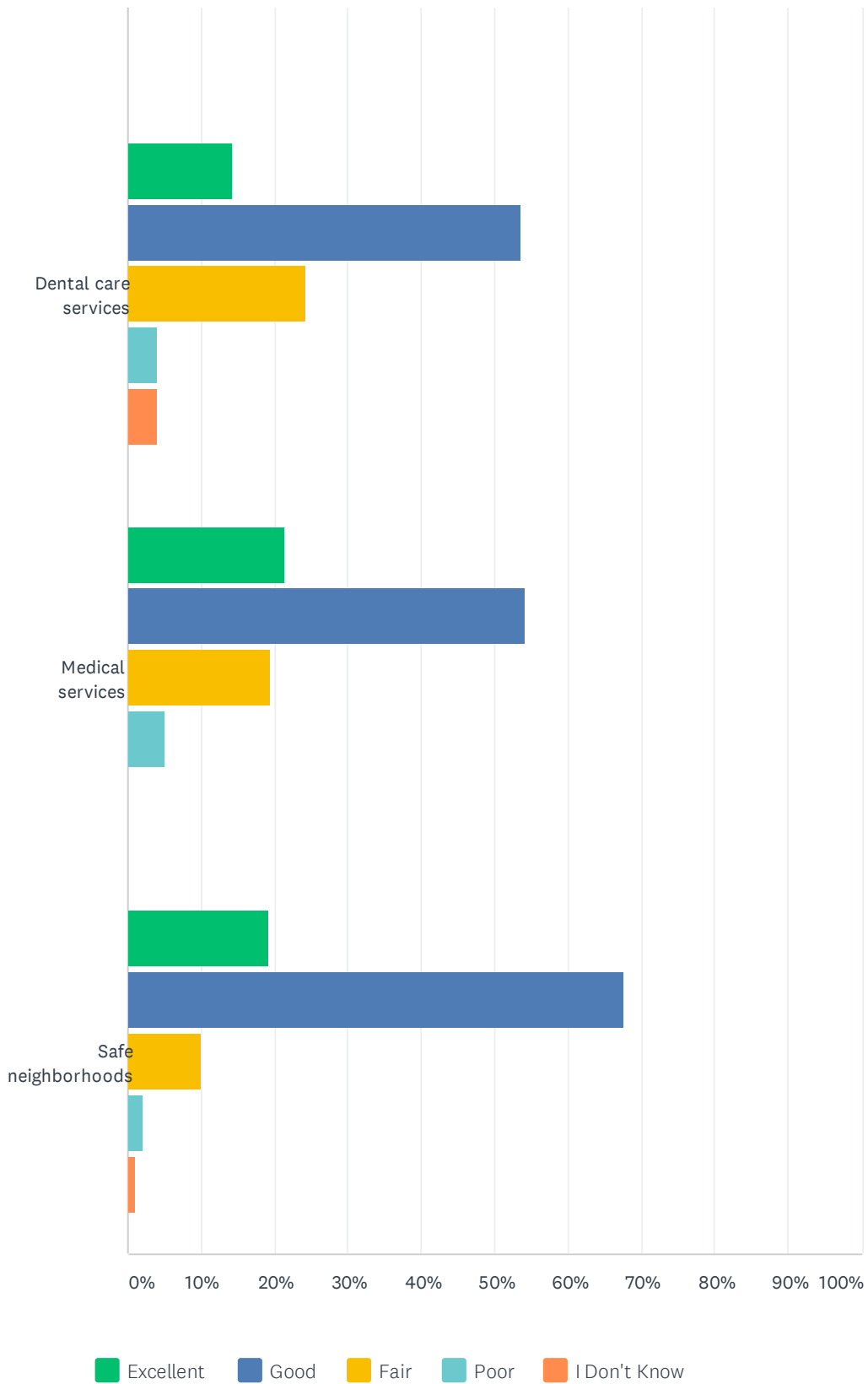
Answered: 100 Skipped: 22



Community Health Needs Assessment 2019



Community Health Needs Assessment 2019

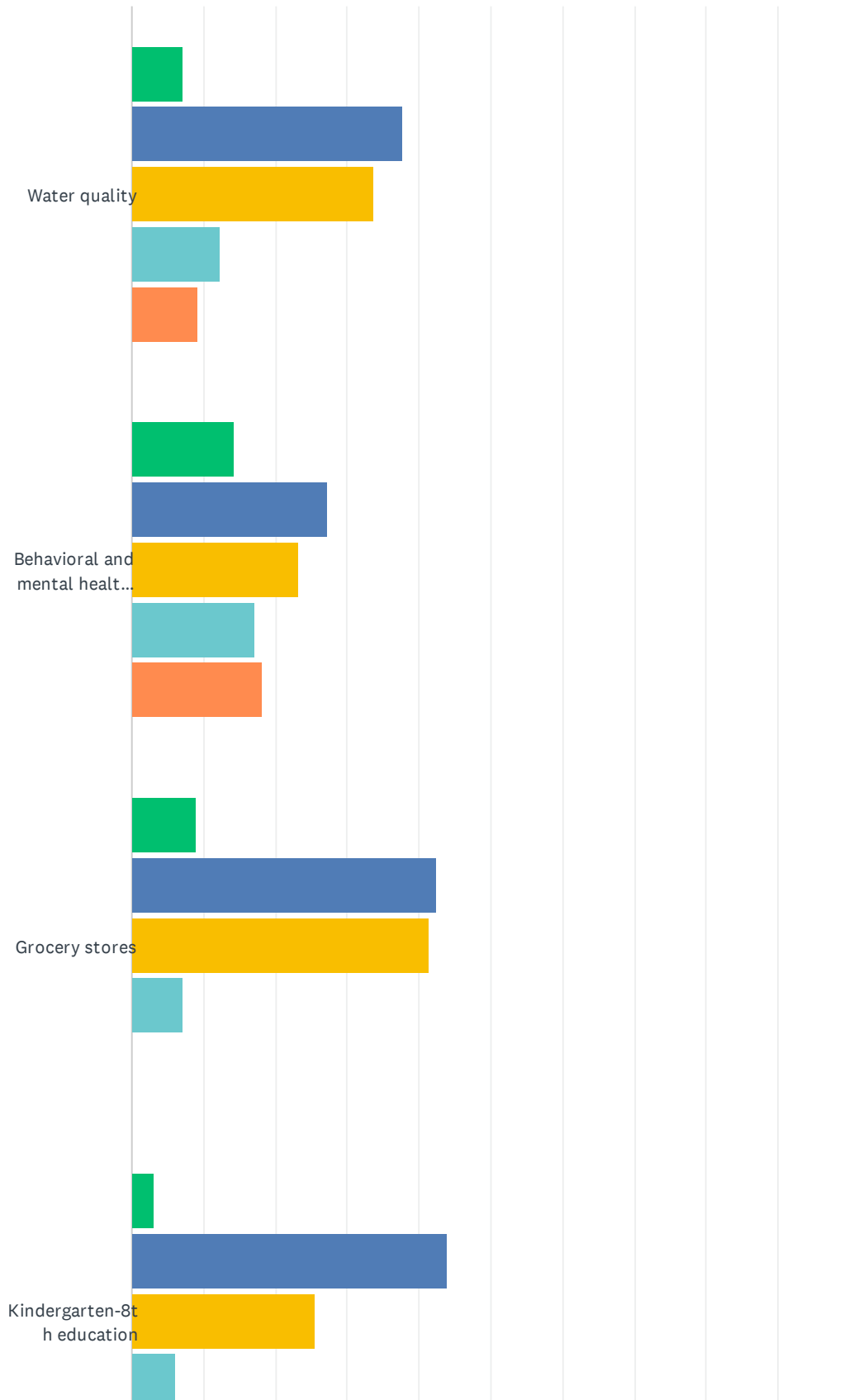


Community Health Needs Assessment 2019

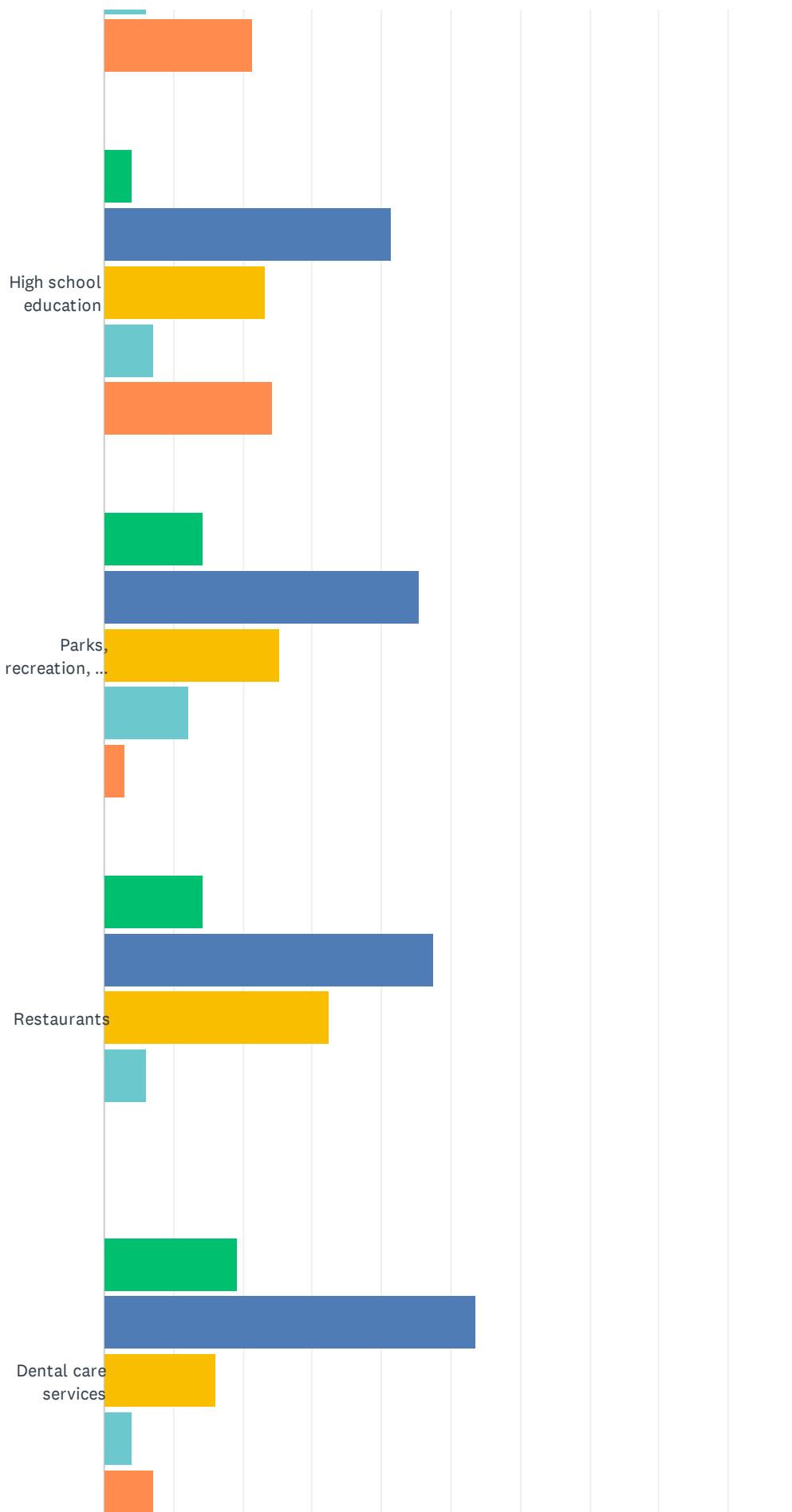
	EXCELLENT	GOOD	FAIR	POOR	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Public transportation for all residents	2.00% 2	24.00% 24	35.00% 35	31.00% 31	8.00% 8	100	1.97
Behavioral and mental health services	10.10% 10	22.22% 22	35.35% 35	22.22% 22	10.10% 10	99	2.22
Easy to find information about local services	4.04% 4	39.39% 39	32.32% 32	22.22% 22	2.02% 2	99	2.26
Substance abuse and addiction services	7.07% 7	28.28% 28	32.32% 32	12.12% 12	20.20% 20	99	2.38
Public transportation for people with disabilities	12.00% 12	29.00% 29	24.00% 24	13.00% 13	22.00% 22	100	2.51
Public transportation for seniors	12.00% 12	33.00% 33	30.00% 30	11.00% 11	14.00% 14	100	2.53
Biking and walking paths	14.14% 14	42.42% 42	23.23% 23	18.18% 18	2.02% 2	99	2.54
Parks and recreation services	11.22% 11	45.92% 45	32.65% 32	10.20% 10	0.00% 0	98	2.58
Dental care services	14.14% 14	53.54% 53	24.24% 24	4.04% 4	4.04% 4	99	2.81
Medical services	21.43% 21	54.08% 53	19.39% 19	5.10% 5	0.00% 0	98	2.92
Safe neighborhoods	19.19% 19	67.68% 67	10.10% 10	2.02% 2	1.01% 1	99	3.05

Q5 How would you rate the QUALITY of the following in our community?

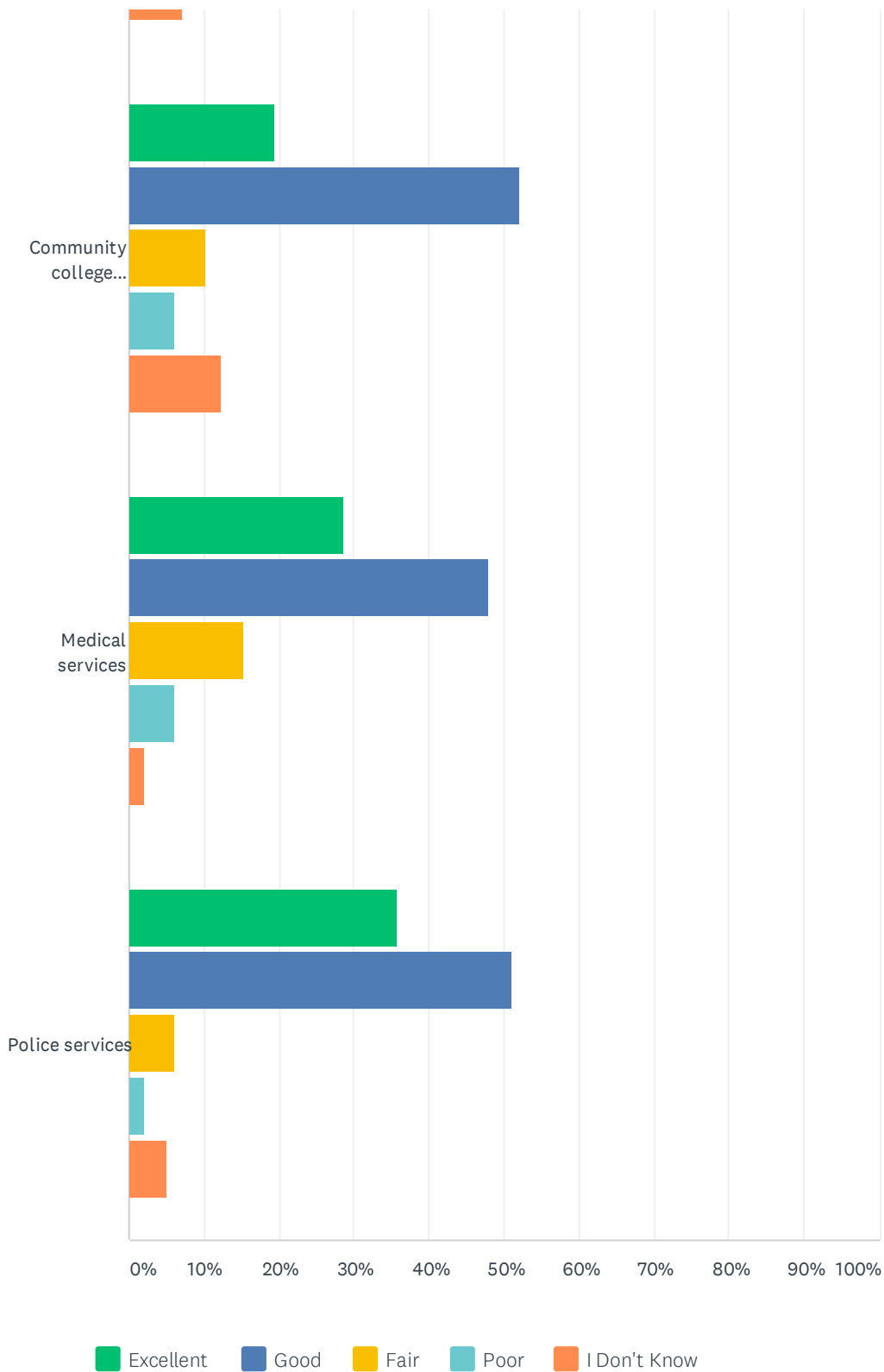
Answered: 99 Skipped: 23



Community Health Needs Assessment 2019



Community Health Needs Assessment 2019

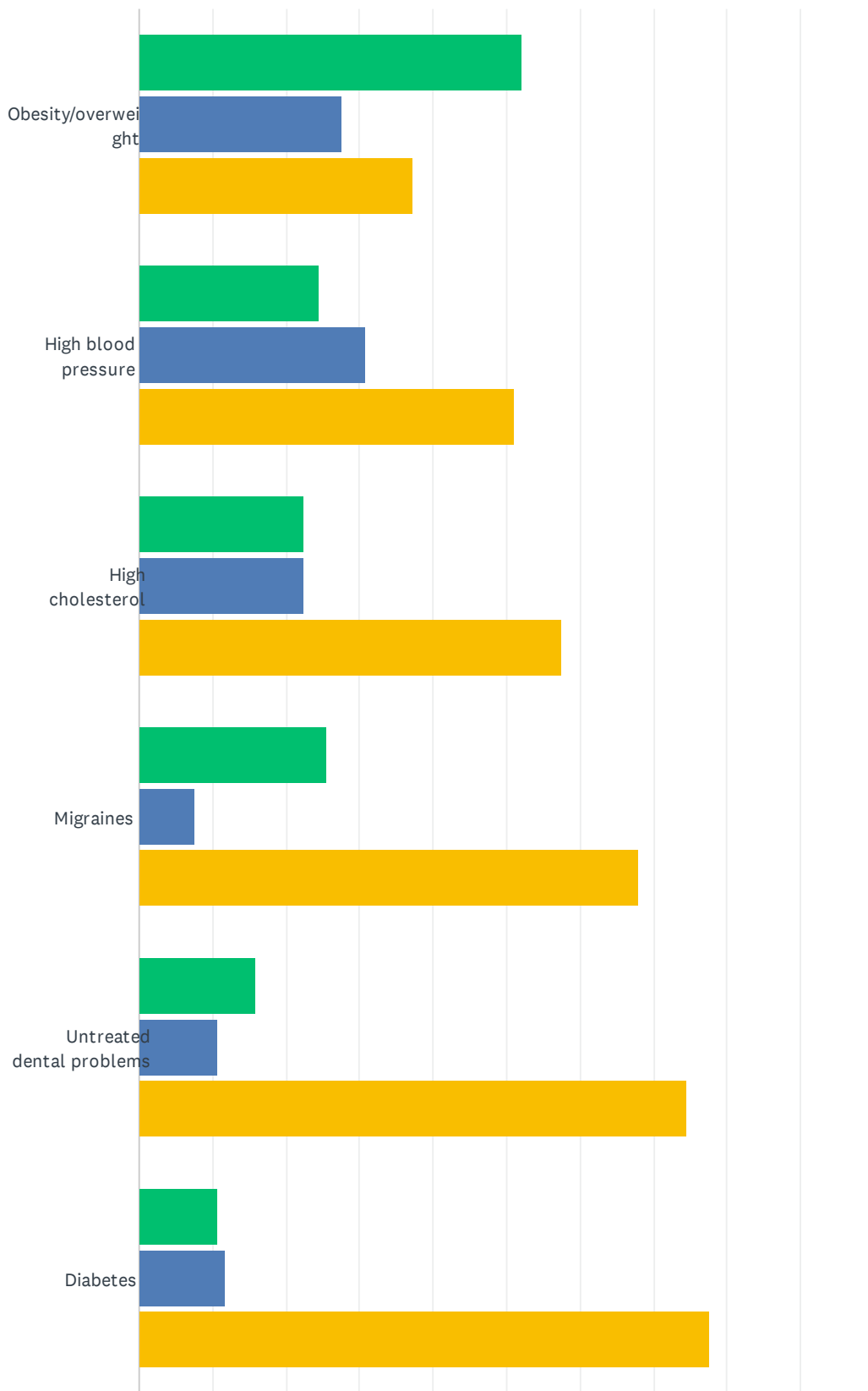


Community Health Needs Assessment 2019

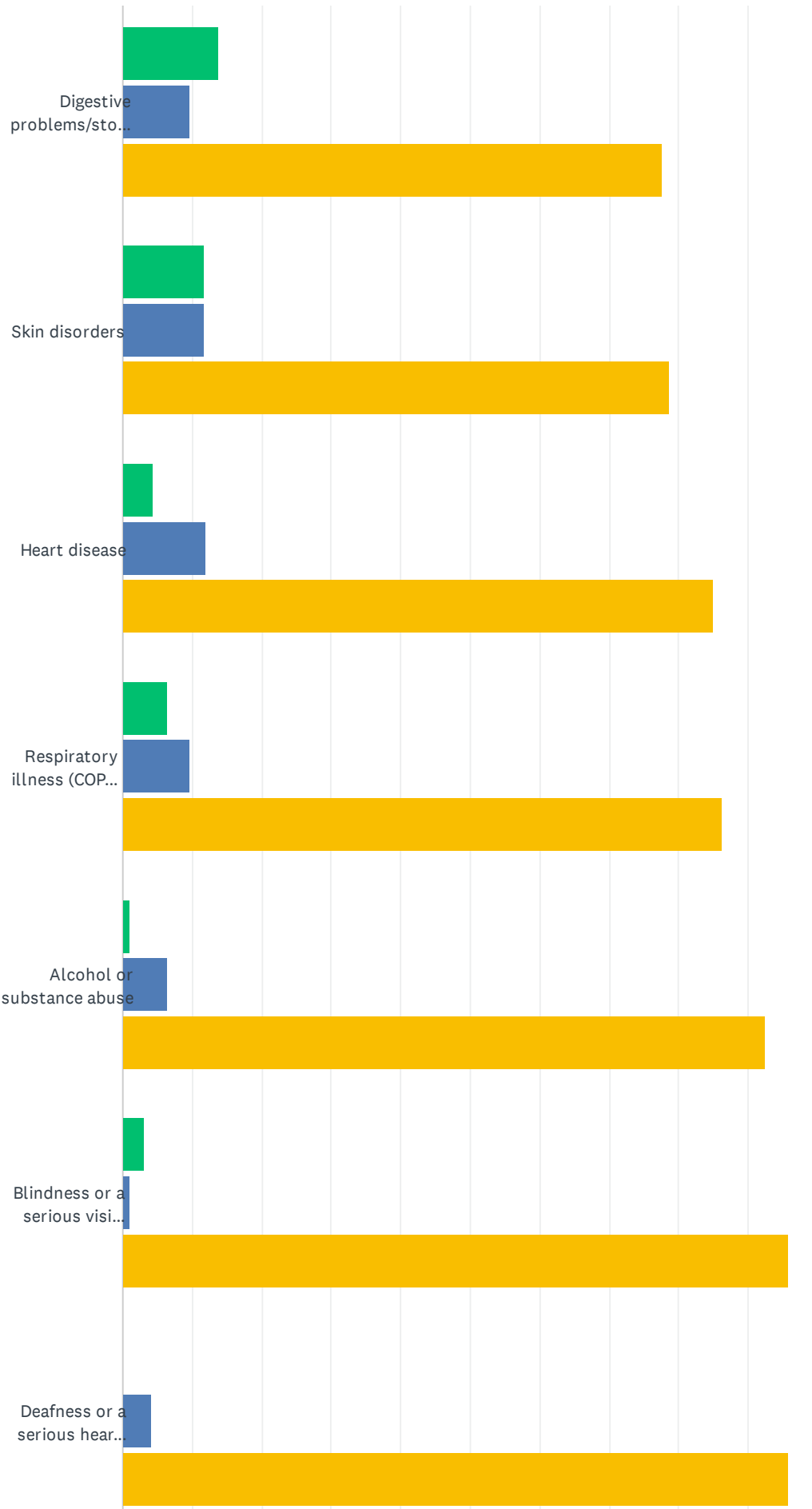
	EXCELLENT	GOOD	FAIR	POOR	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Water quality	7.14% 7	37.76% 37	33.67% 33	12.24% 12	9.18% 9	98	2.44
Behavioral and mental health services	14.14% 14	27.27% 27	23.23% 23	17.17% 17	18.18% 18	99	2.47
Grocery stores	9.09% 9	42.42% 42	41.41% 41	7.07% 7	0.00% 0	99	2.54
Kindergarten-8th education	3.06% 3	43.88% 43	25.51% 25	6.12% 6	21.43% 21	98	2.56
High school education	4.04% 4	41.41% 41	23.23% 23	7.07% 7	24.24% 24	99	2.56
Parks, recreation, and biking/walking paths	14.14% 14	45.45% 45	25.25% 25	12.12% 12	3.03% 3	99	2.64
Restaurants	14.14% 14	47.47% 47	32.32% 32	6.06% 6	0.00% 0	99	2.70
Dental care services	19.19% 19	53.54% 53	16.16% 16	4.04% 4	7.07% 7	99	2.95
Community college education	19.39% 19	52.04% 51	10.20% 10	6.12% 6	12.24% 12	98	2.97
Medical services	28.57% 28	47.96% 47	15.31% 15	6.12% 6	2.04% 2	98	3.01
Police services	35.71% 35	51.02% 50	6.12% 6	2.04% 2	5.10% 5	98	3.27

Q6 In the past year, have you or anyone in your household been affected by the following?

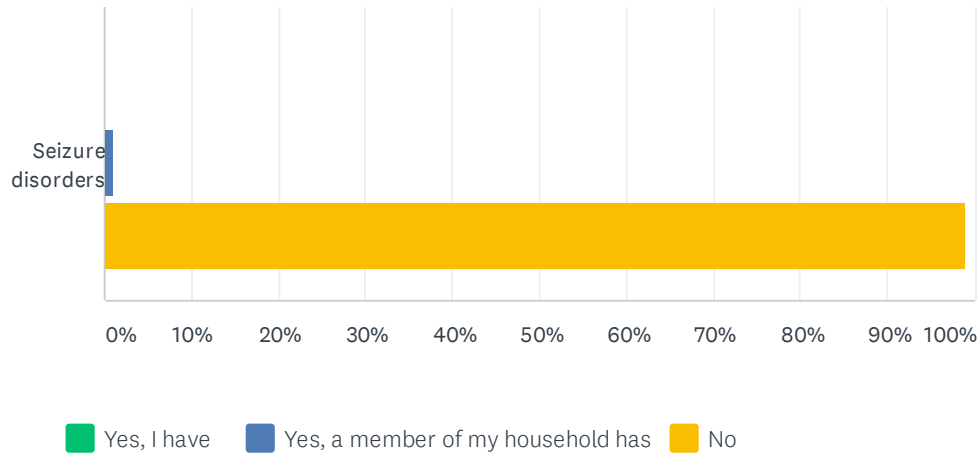
Answered: 94 Skipped: 28



Community Health Needs Assessment 2019



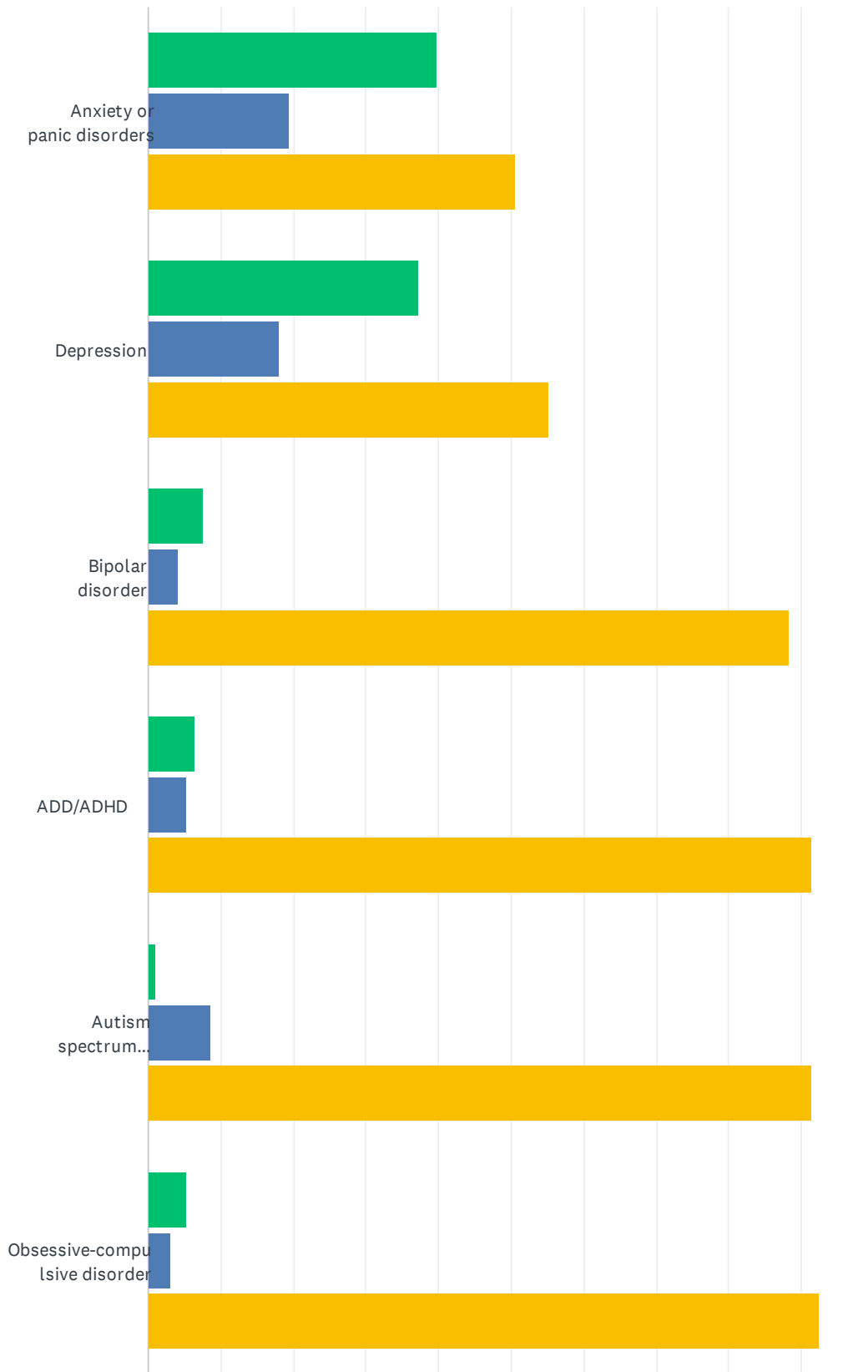
Community Health Needs Assessment 2019



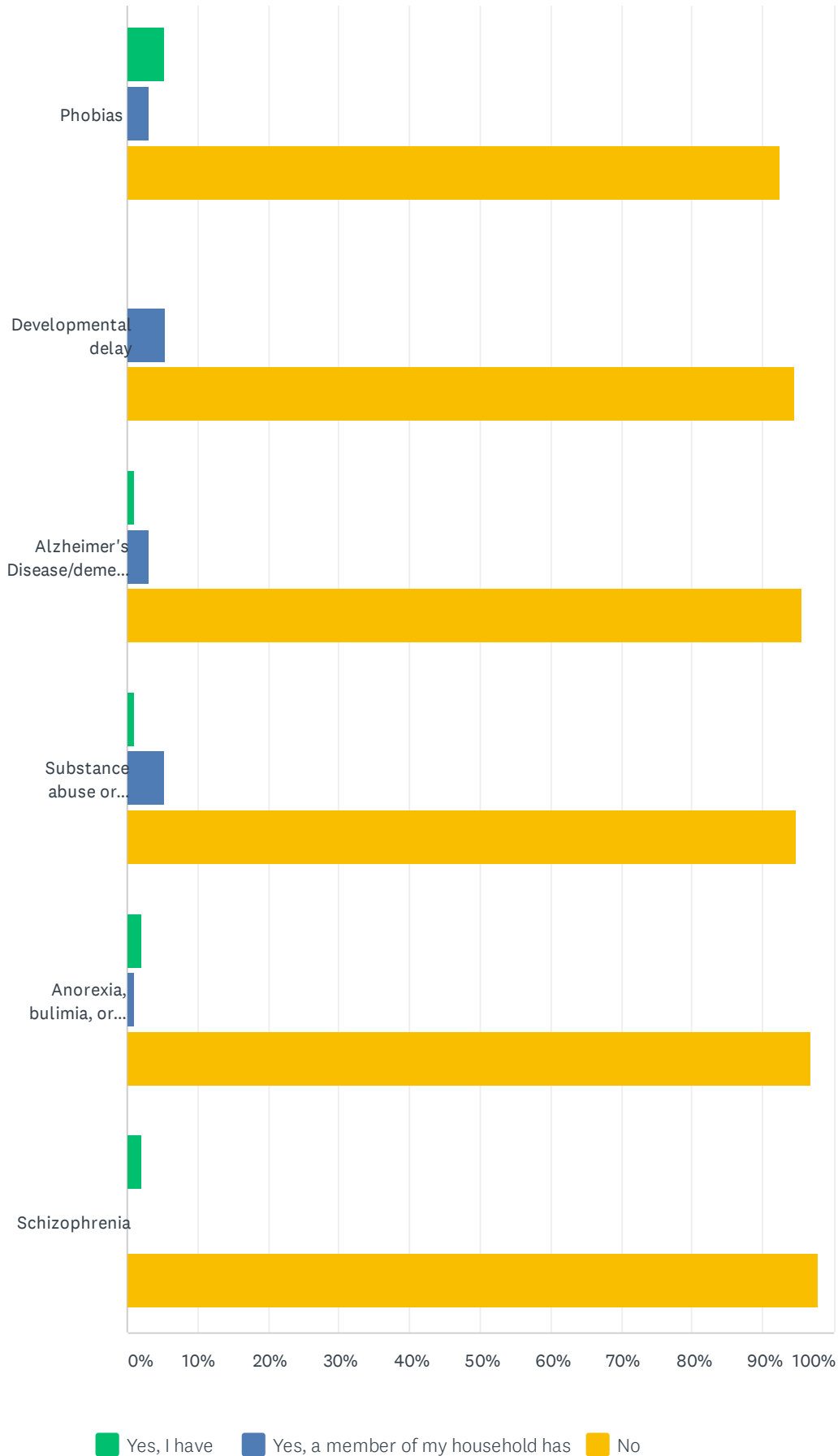
	YES, I HAVE	YES, A MEMBER OF MY HOUSEHOLD HAS	NO	TOTAL RESPONDENTS
Obesity/overweight	52.13% 49	27.66% 26	37.23% 35	94
High blood pressure	24.47% 23	30.85% 29	51.06% 48	94
High cholesterol	22.34% 21	22.34% 21	57.45% 54	94
Migraines	25.53% 24	7.45% 7	68.09% 64	94
Untreated dental problems	15.96% 15	10.64% 10	74.47% 70	94
Diabetes	10.64% 10	11.70% 11	77.66% 73	94
Digestive problems/stomach ulcers	13.83% 13	9.57% 9	77.66% 73	94
Skin disorders	11.70% 11	11.70% 11	78.72% 74	94
Heart disease	4.30% 4	11.83% 11	84.95% 79	93
Respiratory illness (COPD, chronic bronchitis, emphysema)	6.38% 6	9.57% 9	86.17% 81	94
Alcohol or substance abuse	1.06% 1	6.38% 6	92.55% 87	94
Blindness or a serious vision problem	3.19% 3	1.06% 1	95.74% 90	94
Deafness or a serious hearing problem	0.00% 0	4.26% 4	95.74% 90	94
Seizure disorders	0.00% 0	1.06% 1	98.94% 93	94

Q7 In the past year, have you or anyone in your household been affected by the following?

Answered: 94 Skipped: 28



Community Health Needs Assessment 2019

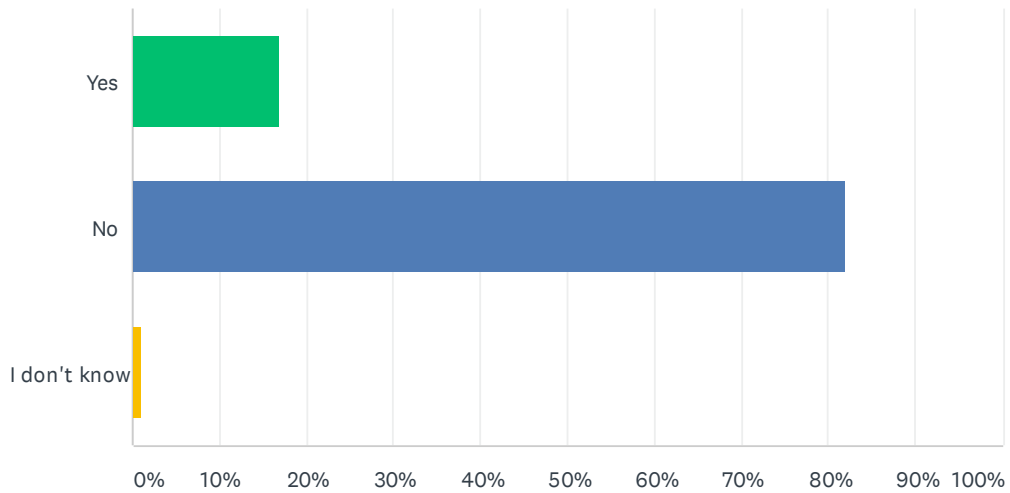


Community Health Needs Assessment 2019

	YES, I HAVE	YES, A MEMBER OF MY HOUSEHOLD HAS	NO	TOTAL RESPONDENTS	
Anxiety or panic disorders	39.78% 37		19.35% 18	50.54% 47	93
Depression	37.23% 35		18.09% 17	55.32% 52	94
Bipolar disorder	7.45% 7		4.26% 4	88.30% 83	94
ADD/ADHD	6.38% 6		5.32% 5	91.49% 86	94
Autism spectrum disorders	1.06% 1		8.51% 8	91.49% 86	94
Obsessive-compulsive disorder	5.32% 5		3.19% 3	92.55% 87	94
Phobias	5.32% 5		3.19% 3	92.55% 87	94
Developmental delay	0.00% 0		5.38% 5	94.62% 88	93
Alzheimer's Disease/dementia	1.08% 1		3.23% 3	95.70% 89	93
Substance abuse or addiction	1.06% 1		5.32% 5	94.68% 89	94
Anorexia, bulimia, or other serious eating disorders	2.13% 2		1.06% 1	96.81% 91	94
Schizophrenia	2.13% 2		0.00% 0	97.87% 92	94

Q8 In the past year, have you or anyone in your household been unable to access or receive medical care?

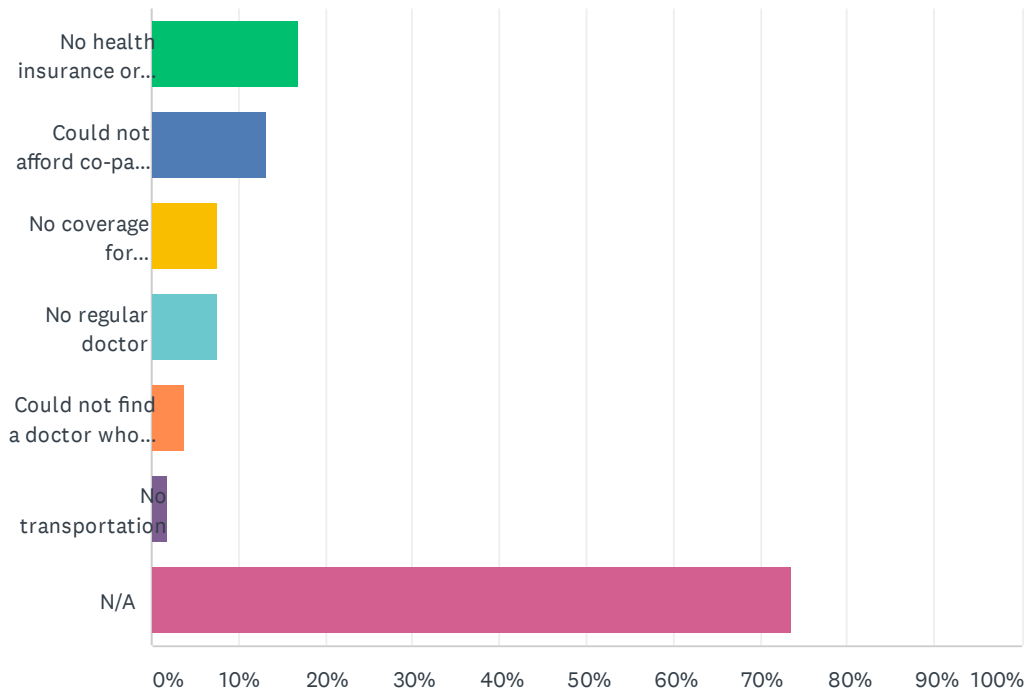
Answered: 94 Skipped: 28



ANSWER CHOICES	RESPONSES	
Yes	17.02%	16
No	81.91%	77
I don't know	1.06%	1
TOTAL		94

Q9 If you answered Yes in Question #8, why were you or a member of your household unable to access or receive medical care?

Answered: 53 Skipped: 69



ANSWER CHOICES	RESPONSES	
No health insurance or not enough health insurance	16.98%	9
Could not afford co-pay or deductible	13.21%	7
No coverage for prescriptions	7.55%	4
No regular doctor	7.55%	4
Could not find a doctor who accepted Medicaid/Public Aid	3.77%	2
No transportation	1.89%	1
N/A	73.58%	39
Total Respondents: 53		

Q10 What suggestions do you have to improve the AVAILABILITY of services in our community?

Answered: 30 Skipped: 92

Community Health Needs Assessment 2019

#	RESPONSES	DATE
1	Late night walk on clinic	10/14/2019 11:42 PM
2	A walk in clinic with evening/night hours 24 hour nurse hotline	10/14/2019 11:40 PM
3	We need more doctors and mental health providers.	10/14/2019 9:17 PM
4	I think Dixon and KSB have it down. CGH is awful. We DO need more psychologists and HOOD dentists (we go way out of area for both), as well as GI doctors. Also dental surgery is never readily available. Had to take husband to doc in Rockford. But psychologist seen at KSB about 20 years ago was AWFUL and there was no GI doc when I had GI bleed. Still looking for a HOOD one. Even UW madison's GI Siobhan Byrne, was awful. GI is important. We need a permanent local GI clinic AND internists that stay, not just doing their residency from third-world countries then moving to big cities. Have been in KSB when they were giving a tour to group of third world-educated docs. They are not hood, and do not STAY.	10/14/2019 2:54 PM
5	I noticed you did not mention cancer questions. I had precancer polyps removed from my Colan and basil cancer above my lip. if it ever goes into full cancer what agencies would be available to help financially.	10/14/2019 1:02 PM
6	Get a Health Dept w/ more services like Rock Falls has.	10/14/2019 12:57 PM
7	Doing nice job bringing specialist in to the area	10/14/2019 11:29 AM
8	Agencies work better together instead of separately	10/14/2019 9:57 AM
9	Add family care physicians	10/14/2019 9:53 AM
10	Whiteside county has a clinic for people with low income or unemployed or no insurance. Lee county could benefit from the same services. I have medical insurance but several of my working children do not. They deny themselves care because of the lack of insurance. It would be beneficial to have services that provide screening and proactive medical for people with no insurance instead of them having to be reactive to an acute medical situation.	9/9/2019 9:43 AM
11	Extended hours .	9/8/2019 7:12 AM
12	More mental health counselors at KSB	9/6/2019 8:19 PM
13	WE NEED MORE MENTAL HEALTH SERVICES! Especially for emergency care and adolescents.	9/6/2019 5:23 PM
14	Better doctors	9/6/2019 1:46 PM
15	Increase access to mental health services and availability.	9/6/2019 1:33 AM
16	Increased substance abuse treatment needed. More access to mental health services.	9/5/2019 10:28 PM
17	Advertise public transportation options, make more available such as small buses that run on a loop to common areas during specific times . More bike paths, more updated parks such as what was done this summer with water wonderland.	9/5/2019 10:25 PM
18	Mental health services are difficult to access. It took 3 weeks to find outpatient treatment for alcoholism. Only thanks to a tenacious nurse at KSB was my spouse able to get treatment. Also, it was the PA at PIC that was bold enough to ask if he wanted treatment. Doctors need to be more forceful, more frequently to reach patients.	9/5/2019 8:52 PM
19	PEDIATRIC ALLERGIES ENT	9/5/2019 8:47 PM
20	I was referred to the "overflow" doctor the other day. That was the BEST experience I have ever had with KSB. It was prompt. I didn't wait for two hours for an appointment I'd had scheduled for a year like I have also recently. It was the best experience. That needs to be expanded upon to help people who need to see a doctor that day, but don't need the ER to be seen. I'm not a fan of other immediate care type places, but the KSB experience was phenomenal.	9/5/2019 8:39 PM
21	Advertise more to the general public	9/5/2019 8:32 PM
22	More awareness of the services available.	9/5/2019 8:24 PM
23	Focus on primary care.	9/5/2019 7:42 PM

Community Health Needs Assessment 2019

24	ENTmo	9/5/2019 7:42 PM
25	Need more free public transportation especially for people with disabilities. They need transportation to speciality providers in larger cities like Rockford.	9/5/2019 7:29 PM
26	Have ksb billing not harrass u everyday when u are paying what u can	9/5/2019 4:35 PM
27	Sports and recreation, healthier restaurant choices, better public transportation options, recreation options for teens and preteens	9/5/2019 4:32 PM
28	More brochures or information regarding services available in doctor offices, on billboards, etc	9/5/2019 4:31 PM
29	More mental health treatment options needed	9/5/2019 4:29 PM
30	Finding medical staff who want to provide the services.	9/5/2019 4:25 PM

Q11 What suggestions do you have to improve the QUALITY of services in our community?

Answered: 25 Skipped: 97

Community Health Needs Assessment 2019

#	RESPONSES	DATE
1	Fire KSB administration and get somebody with integrity. Keep good doctors in town.	10/14/2019 9:17 PM
2	Sterling's CGH needs to go, (nightmare stories!) but KSB has always taken good care of me and my family. We are currently looking to buy a home in DIXON because of same. Live across street from CGH now and could not pay us to go there!	10/14/2019 2:54 PM
3	Better communication from providers... not waiting so long for test results, etc	10/14/2019 1:20 PM
4	The financial burden on those making less than 60,000 a year tend people not to get services because they lack ability to make 100 a month payments . When two people are forced to pay insurance deductibles with premiums and add their other financial obligations . It seems you do what is right and work while ones who chose not to work get their medical help. It tends to get frustrating at times. As you reach AARP it gets scary and your not lucky to be 65 or 66 for some relief with Medicare. So I guess overall add transportation for seniors from home to Dr appointments and back when fighting cancers,multiple sclerosis,ect.	10/14/2019 1:02 PM
5	Late appts are appreciated	10/14/2019 11:29 AM
6	Focus on things that are accessible to all	10/14/2019 9:57 AM
7	Partner with larger hospital like Northwestern	10/14/2019 9:53 AM
8	It would be great if the city employees and park district employees could take an ethics class.	10/14/2019 9:35 AM
9	I would just repeat my above statement.	9/9/2019 9:43 AM
10	Stop hiring end of career doctors	9/8/2019 11:26 AM
11	Education to Nurses/receptionists. Respect and knowledge go along way. Listen to patient.	9/8/2019 7:12 AM
12	Have mental health providers physically onsite.	9/6/2019 1:33 AM
13	Continue to seek grants to start new business in town	9/5/2019 9:04 PM
14	It would be great if we could develop the PHLC more as a community outreach and education arm.	9/5/2019 8:52 PM
15	Have a company come in and get some more funding to the medical services/facilities (Northwestern!!).	9/5/2019 8:47 PM
16	Our parks and recreation are improving, but they are not utilized enough. The Y soccer/basketball and and such programs are a joke and so unorganized that it's unfair for our kids as they prepare to compete in later years. They need to work on making athletics, music, and so forth accessible to all with what we have.	9/5/2019 8:39 PM
17	Quality is very good	9/5/2019 8:32 PM
18	Promote our community to get the best possible medical services possible.	9/5/2019 8:24 PM
19	Consolidate Dixon services in one area of excellence rather than being spread out in 4 different clinics that don't work well together.	9/5/2019 7:42 PM
20	More Drs	9/5/2019 7:42 PM
21	Increase social workers and Dietitians in the schools for physical and mental health.	9/5/2019 7:29 PM
22	Let the people who are working and trying to pay bills keep doing it dont jeep telling them they arent paying enough!!!! Brings people down, especially when people ABUSE the system!	9/5/2019 4:35 PM
23	Better sidewalks near schools that are better quality and also cater for in winter time for safety reasons	9/5/2019 4:32 PM
24	More free public transportation, additional LOTS bus (very long wait times if call short notice)	9/5/2019 4:31 PM
25	Educating doctors.	9/5/2019 4:25 PM

Q12 What other suggestions or comments do you have regarding the health and wellness of our community?

Answered: 17 Skipped: 105

#	RESPONSES	DATE
1	We need to keep good doctors in town.	10/14/2019 9:17 PM
2	Psychologist and psychiatrists, good ones, available at KSB. I have PTSD and run a support group. Services in this area for them / us stink. Sinnissippi is a joke. A real psychologist with EMDR training and experience so I did not have to drive to Sycamore twice a week would be great!	10/14/2019 2:54 PM
3	Ksb needs a new administration. They treat their patients and their employees like garbage. They have the appearance of caring but it's a smoke and mirror show. They care only about nickles and dimes. They could care less about the people. Despite what their crappy little jingle states. So when you replace the scum at the top with some decent people (which will never happen) then the community's wellness will improve.	10/14/2019 1:06 PM
4	We have a basic trauma hospital but need one for heart surgery, latest cancer methods and treatments. Dixon starting to expand and the hospital needs to expand its specialist's and surgeon base.	10/14/2019 1:02 PM
5	Drive thru flu clinic is excellent	10/14/2019 9:53 AM
6	Proactive health care and screenings for hard working people that make too much to qualify for assistance but not enough to seek medical care or to purchase their own insurance.	9/9/2019 9:43 AM
7	Partnerships between park district, Y, hospital, health dept. all seem to be working separately	9/8/2019 11:26 AM
8	Eduacatuonal services ...alot of times these are scheduled during working hours that people are. Not able to attend.	9/8/2019 7:12 AM
9	Schools, social service agencies, medical providers, etc need to become trauma-informed. Untreated trauma is the root of so many physical and behavioral health problems.	9/5/2019 10:28 PM
10	Get some serious awareness on how bad VAPING is!! Ban vaping in our community, like beloit just did!!	9/5/2019 8:47 PM
11	Offering the community forums and the doctor talks are great. Please continue to address needs for our community as they arise.	9/5/2019 8:39 PM
12	More community health/wellness offered in the evening. Would like to see a wellness center associated with KSB.	9/5/2019 8:32 PM
13	Being able to pay for health care is still a concern.	9/5/2019 8:24 PM
14	Need more walking, biking paths. More parks and recreation including physical activities especially for children. Public pool available for all, even low income. A pool not a splash pad, kids needs physical activity, swimming lessons, etc. it would also employ teenagers and benefit teens as well.	9/5/2019 7:29 PM
15	Free clinics	9/5/2019 4:35 PM
16	More options for immediate or acute healthcare, connect the existing walking paths, safer bicycling routes, better and more side walks	9/5/2019 4:32 PM
17	N/A	9/5/2019 4:31 PM